



Friday & Saturday, July 15-16, 2022

Chaifetz Arena on the campus of St. Louis University
1 S Compton Ave, St. Louis MO 63103

FREE DENTAL CLINIC

In need of dental care? We may be able to help!

MOMOM is a large scale dental clinic to provide free oral healthcare to all patients ages 5 and up who cannot otherwise obtain care.

Dental Services Include Cleanings • Fillings • Extractions

We will NOT be providing crowns, bridges or dentures.

CLINIC DOORS OPEN AT 7AM

Arrive early as the clinic is **first come first serve** until we reach capacity. Expect a **LONG DAY. Open to both adults and children.**

No Child Care Available

Parents seeking treatment must have guardian age 16+ to watch smaller children. Children seeking treatment must be accompanied by a guardian at all times.

Please read the Patient FAQs available online at momom.org.

It will explain, in greater detail, how the event is conducted and what you should expect to experience at MOMOM 2022.

JULY 15-16, 2022 | ST LOUIS | CHAIFETZ ARENA

 **DELTA DENTAL®**

 **MDA** *Improving Missouri Smiles*
FOUNDATION


FOR MORE INFO VISIT

MOMOM.ORG

Patient Frequently Asked Questions

What is the Missouri Mission of Mercy (MOMOM)?

MOMOM is a large-scale dental clinic that provides free oral health care to patients aged 5 years old and up who cannot otherwise afford or access care. MOM events across America have helped more than 275,000 patients and have provided nearly \$190 million in free dental services since 2003.

Do I need to make an appointment? There will be no appointments made for the general clinic. Patients will be seen on a first-come, first-served basis until we reach our capacity for the day. Capacity is determined by the number of professional dental volunteers present and cannot be predicted in advance of our event.

If I volunteer at a MOM event, can I get treatment as a patient? Volunteering at MOMOM does not guarantee treatment or preferential advantage as a patient. If you need dental treatment, make that your priority and come to MOMOM as a patient. We appreciate your desire to give back, but we will have enough volunteers to operate the clinic.

What should I expect if I attend MOMOM? Arrive as soon as you can and be prepared for a full day. Here is the likely process you will go through:

- Waiting in line both outdoors and indoors. We appreciate your patience.
- Filling out basic patient registration forms. Volunteers will be available to assist you.
- Participating in a basic medical screening to determine if you are healthy enough to receive treatment.
- Participating in a basic dental screening to determine the treatment that can be done.
- Waiting in designated areas for your treatment for the day.
- Receiving treatment from a dental professional.
- Checking out and receiving follow-up instructions.

What is the length of time I should expect for my experience at MOMOM? You should expect to spend most of your day with us. By the time you wait in line, have your medical screening, dental screening and treatment completed, it could be a 6-8 hour (or longer) event. Please be prepared for that amount of time. You will have access to restrooms, and we will provide light snacks and water.

What should I bring with me to MOMOM?

We recommend the following:

- List of current medications.
- One-day supply of your regular medications.
- It is a long day and it is best to leave children who aren't receiving dental treatment at home with somebody. There is no childcare on site. See the question "There are multiple people in my family who need to be seen—is that possible at MOMOM?" for related information.
- Snacks and water.
- Patience and a good attitude.
- Portable chair for the outside line, which may be long, thus you may be required to stand for long periods of time. You will be able to check this item upon entry. You will be responsible to retrieve any checked personal items upon your departure. Seating is available once inside.
- Light sweater or jacket. The facility is air conditioned and wait times can be long.

Can I smoke or vape anywhere at the event? No, under no circumstances. Chaifetz Arena is a smoke-free facility indoors and outdoors. Please read the smoking policy and plan accordingly. Thank you for your assistance in following the policy: Smoking and/or vaping is not permitted in the venue at any time. The immediate area around Chaifetz Arena is a non-smoking campus. Additionally, the use of electronic smoking devices is not permitted inside the building.

Can I have treatment if I'm pregnant? Receiving dental care while pregnant is safe for most women. Maintaining good oral health during pregnancy is important. If you are pregnant, we ask that you bring a written note from your OB/GYN noting concerns or recommendations regarding dental treatment. If your OB/GYN has concerns, you may wish to seek regular dental care at a clinic other than MOMOM. You can find a list of clinics for low-income and underserved individuals at modental.org/cliniclist.

What should I do if my doctor recommends premedication for dental treatment? Follow your primary care provider's instructions and inform the health care professionals and dentists as you go through the screening process. Premedication does not eliminate you from receiving care. We will have appropriate medications available for you at no cost.

What if I need pain medication or antibiotics? Appropriate non-narcotic pain medications and antibiotics will be dispensed as directed by our clinicians. There will be no narcotics on the premises.

Do I need insurance? No. This is a completely free event. Because of the generosity of our volunteers and event sponsors, we will not be filing insurance or charging patients for the services.

Is there anything that would disqualify me from receiving treatment? Each patient will undergo a simple medical screening at the start of your MOMOM experience. Some things that could prevent you from being treated include:

- Fever at the time of treatment.
- Uncontrolled or abnormally high blood pressure.
- Abnormally high or uncontrolled blood sugar levels (if you are diabetic).
- A history of excessive bleeding or too thin of blood. (Those on blood thinner medications should talk to their doctor before seeking dental treatment. Patients on Coumadin/Warfarin should bring a current INR card. Patients on Xarelto or Eliquis should consider stopping their medication 2 doses prior to treatment but not before talking to their doctor first.)
- Currently taking medications to suppress your immune system.
- Other significant health issues (such as, recent heart surgery/attack, undergoing cancer treatment, etc.)

Can someone come with me while I am being treated? You are welcome to bring a friend or family member with you to MOMOM. They can accompany you while outside the clinic, but we require them to stay in the family/friends waiting area once you enter the building. You will be able to rejoin them after you are finished.

Will I be able to return to my car for items? Someone must hold your place in line if you need to go to your car prior to entry. Once inside, you will not be able to return to your car until after treatment is complete.

Who will be providing the treatment at MOMOM?

All care will be provided by volunteer licensed dentists and hygienists as well as dental assistants.

There are multiple people in my family who need to be seen—is that possible at MOMOM? We can treat multiple family members, but there are some things to consider.

1. Once inside the clinic, do not plan on being able to stay together through the entire process.
2. If you are a parent seeking treatment, please leave your children at home with somebody. No childcare is available.
3. We have a pediatric clinic for ages 5-18 that is separate from the adult clinic. We require at least one parent/guardian to always be with children younger than 18.
4. Adults accompanying children who are receiving treatment should not plan on getting treatment themselves.

Is there a limit as to how much treatment I can receive? Our priority will be to treat your most critical dental need. One of our volunteer dentists will meet with you and determine how we can help you best. The purpose of this type of clinic is to eliminate pain/infection by treating your most urgent dental need and to help as many individuals as possible.

Will there be translators? We will have some volunteer translators. Due to the volunteer nature of the clinic, it is hard to know how many translators and/or signers for the hearing impaired will be available at MOMOM. If you are a translator and want to volunteer for our event, please register online. A family member can accompany a patient to help translate.

Are pets allowed at the MOMOM event? Only ADA service animals will be permitted in the facility. The Americans with Disabilities Act (ADA) defines a service animal as dogs that are individually trained to do work or perform tasks for people with disabilities. If the animal meets this definition, they are considered service animals under the ADA regardless of whether they have been licensed or certified by a state or local government. Therapy pets do not meet this definition.

I'm not from Missouri. Can I still receive services at MOMOM? Yes. We do not determine who can receive care based on where they live. We will help as many individuals as time and supplies allow. All services at MOMOM are on a first-come, first-served basis until we reach our capacity.

I am in quite a bit of pain, should I wait to be treated at MOMOM? No. If you are experiencing abnormal to severe pain, you should seek immediate treatment. If you do not have access to a dentist, please go to the nearest dental emergency room; if that's unavailable, go to the nearest hospital emergency room. You can find a list of clinics for low-income and underserved individuals at modental.org/cliniclist.

I'd like to tell others about this event. How can I promote it? If you are interested in sharing with other individuals or organizations who may benefit from this charitable effort (as a patient), please download the Patient Information Flier and post where others may see it.

Questions Still Not Answered?

Email mom@modental.org.